

# **ALLEGAN COUNTY TRANSPORTATION**

## **MICHIGAN DEPARTMENT OF TRANSPORTATION FY2011 ANNUAL APPLICATION**

### **NEW FREEDOM 5317 MOBILITY MANAGEMENT GRANT**

#### Budget Summary FY2011

Revenue: \$20,000

Expense: \$20,000

## PROJECT SUMMARY - NEW FREEDOM (SECTION 5317)

(Complete a separate project summary for each project)

NAME OF APPLICANT (entity name in the master agreement)  
Allegan County Board of Commissioners (Senior Services)

PROJECT NAME  
Allegan County Mobility Management

CATEGORY OF PROJECT (e.g., New Freedom operating, New Freedom capital, New Freedom marketing and/or planning, New Freedom mobility management). You must also submit capital and/or operating requests in PTMS.  
New Freedom mobility management

<input type="checkbox"/> CONTINUATION	TOTAL DOLLAR AMOUNT REQUESTED FOR PROJECT	LOCAL MATCH (If other than capital)
<input checked="" type="checkbox"/> NEW/EXPANSION	\$16,000.00	\$4,000.00

SOURCE OF LOCAL MATCH FUNDS FOR OPERATING (be specific)  
Senior Services Millage Funding

WAS THIS SERVICE OFFERED/AVAILABLE PRIOR TO AUGUST 10, 2005?  Yes  No

FOR APPLICANTS WITH PARATRANSIT SERVICE, EXPLAIN HOW THIS PROPOSED PROJECT/SERVICE GOES BEYOND WHAT IS REQUIRED BY ADA?

This project will create a central hub for seniors and persons with disabilities who require transportation. Through a telephone intake process, clients will be screened and transportation will be coordinated through the most cost effective means while providing for their individual needs.

GENERAL AREA SERVED:  An urbanized area with population between 50,000 and 199,999  
 A non-urbanized area with population below 50,000

SPECIFIC AREA TO BE SERVED:  CITY(IES)  COUNTY(IES)  REGION  OTHER

TOTAL POPULATION OF AREA TO BE SERVED  
110,000

ESTIMATED NUMBER OF INDIVIDUALS WITH DISABILITIES TO BE SERVED BY THIS PROJECT  
150

ESTIMATED NUMBER OF RIDES (one way trips) TO BE PROVIDED FOR INDIVIDUALS WITH DISABILITIES AS A RESULT OF THE NEW FREEDOM PROJECT  
5,000

PROJECT DESCRIPTION  
Allegan County Transportation (ACT) and the Allegan County Department of Senior Services (ACDSS) will collaborate to provide specialized transportation to seniors and persons with disabilities as a direct service of Allegan County through a combination of transportation services.

One central transportation coordinator funded as a part time county employee working approximately 19 to 25 hours per week. This position will coordinate transportation utilizing all available modes of transportation to provide seniors and persons with disabilities the opportunity to shop and manage errands, receive medical care, and participate at meal sites and other social outlets.

ACT will provide transportation software currently used in that department to additional county departments without additional licensure costs. Additionally, ACDSS will provide intake software to facilitate the intake process.

### PROJECT NEEDS/GOALS AND OBJECTIVES

A part time transportation coordinator will perform a brief intake assessment to determine client acuity. Based on that information, transportation can be arranged through several different options that range from a handicap assessable bus, to volunteer drivers who pick up and drop off, to a companion who assists the client with shopping and other needs. Every effort will be made to utilize the most cost effective mode of transportation and allow the greatest degree of independence possible.

Additionally, to maximize cost effectiveness, pre scheduled trips will be arranged whenever possible on a weekly, or monthly basis that allow multiple clients from the same geographical location to utilize one vehicle to transport them to a central location where shopping, banking and pharmacy options are available.

PROGRAM OUTREACH (include letter of support for new projects)

Flyers introducing the new transportation project will be placed at all congregate meal sites and included in each home delivered meal package. Additionally, information will be sent to local churches, senior centers, and senior housing. Public service announcements will be placed in local papers announcing the new transportation project.

IF THIS IS A CONTINUATION PROJECT, PLEASE DESCRIBE THE SUCCESS OF THE PROJECT/SERVICE

N/A - this is a new project

**RELATIONSHIP OF PROJECT TO COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN**

<p>TITLE OF COORDINATED PLAN FROM WHICH PROJECT IS DERIVED</p> <p><b>Allegan County Area Wide Coordinated Public Transit Human Service Plan</b></p>	<p>SPECIFIC STRATEGY PROJECT RELATES TO; PAGE NUMBER AND SECTION WHERE THE SPECIFIC STRATEGY IS STATED</p> <p><b>Transportation Service Plan, Page 6</b></p>
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HOW DOES PROJECT ADDRESS THE IDENTIFIED STRATEGY

This project will reduce duplication by utilizing the existing services at the most cost effective manor. This address the coordination strategy.

ARE THERE MULTIPLE PROVIDERS FOR THIS PROJECT/SERVICE?

NO

YES, If yes, please describe how the project/service provides for the coordination among the various providers

This project is a joint collaboration between ACT and ACDSS. Each office possesses software that is essential to the success of this project. ACT has scheduling software that is specific to transportation. ACDSS has software that is intake and assessment specific, and allows the client to enter the system via internet or through referrals from service agencies and receive information on a myriad of services available to seniors throughout Allegan County. This system matches client need with contracted service providers and minimizes duplication of services from one program to another. Since both entities are county departments, the transportation coordinator will benefit from both software systems at no additional licensing costs.

IDENTIFY HOW THE PROJECT WILL BE COORDINATED WITH PUBLIC AND/OR PRIVATE TRANSPORTATION AND SOCIAL SERVICE AGENCIES AND IDENTIFY THOSE AGENCIES.

The following types of transportation options will be used to provide transportation depending on client acuity:

1. ACT Bus: This form of transportation is a \_\_\_ passenger bus equipped with a lift. These buses are currently in use with established routes throughout the county. Clients who live near the existing routes can utilize this mode of transportation for shopping, meal sites and other excursions providing their destination is also on the route. This is the most cost effective mode of transportation and will be the first choice whenever possible.
2. Specialized Transportation: This form of transportation uses the same type of bus listed above, however these are prearranged rides to a specific destination (in most cases, medical appointments) some of which are outside the county. The client is dropped off at their destination and picked up at a later time. This is a far more expensive form of transportation, but will be utilized when appropriate. Every attempt will be made to coordinate multiple clients into one trip (i.e., coordinating dialysis patients to receive treatments on the same day).
3. Volunteer Drivers: Through coordination with United Way and the faith communities, a pool of volunteer drivers will be recruited. Volunteer transportation is more expensive and therefore an on-going effort will be made to coordinate the above options, if not initially, then over time. In some cases, (typically dementia clients), group transportation with other clients combined with being dropped off and left alone is not a viable option. A volunteer driver would be able to provide additional assistance. Every effort would be made to match 1-2 clients with a driver to maximize this resource.
4. Additional Programs: Through the intake process, it will be determined if the client is in need of, eligible for, and/or already receiving additional available services such as In-Home Supports and Friendly Reassurance. Transportation is built into these programs as part of the overall service, and additional support and assistance is provided with shopping and carrying bags, etc. The transportation coordinator will work with the Outreach Coordinator from ACDSS and the agencies providing these services to arrange for transportation.

PROJECT IMPLEMENTATION PLAN AND TIMELINE

In the first quarter of 2010, a business plan will be presented to the Allegan County Board of Commissioners. This plan will outline the overall scope of the project and the need for a Mobility Manager. Once approved by the Board of Commissioners and MDOT, part time staff (19 hours per week) will be hired and the project will begin on or before October 1, 2010.

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IDENTIFY PERFORMANCE MEASURES TO BE USED IN TRACKING EFFECTIVENESS OF THE PROJECT AND YOUR PLAN FOR MONITORING AND EVALUATING THIS PROJECT

At three months, 6 months, nine months and 12 months of the first year of the project, a quality survey will be given to each client transported along with a sealed envelope. They will have the option to either return the survey to the driver, or mail it to ACDSS. The results of the survey will be presented to both the Commission on Aging and the Board of Commissioners. Comments will be used to refine the project and discover any unmet needs.

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ADDITIONAL INFORMATION

Michigan Department  
of Transportation  
3001 (10/09)


## CERTIFICATION OF LOCAL MATCH FOR SECTION 5317 (NEW FREEDOM) GRANT APPLICATION

Allegan County Board of Commisioners certifies that local funds in the amount of \$ 4,000.00  
NAME OF APPLICANT (entity name in the master agreement)

are available to match federal Section 5317 grant funds should they be awarded to this applicant. **Farebox cannot be used as local match, and must be backed out as Ineligible under expense code 55008 in your OAR.**

Following is a breakdown of the source and amount of local funds:

These funds will come from the Senior Millage operating budget.

NAME	TITLE
Larry "Casey" Jones	Board Chair
SIGNATURE 	DATE 2-4-2010